See-saw Risk Assessment

Seesaw takes protecting security and privacy seriously and we've put a number of measures in place to protect the integrity of information.

- We have a robust set of <u>Privacy Principles</u> designed to clearly communicate our privacy promises to our teachers, families and students.
- Seesaw uses SSL security at the network level to ensure all account information and journal content is transmitted securely.
- Journal Content (e.g., the photos, video, audio, and other content you add to your Seesaw journal) is encrypted at rest.
- All passwords are salted and hashed using PBKDF2.
- Seesaw routinely conducts 3rd party security audits to verify the security and integrity of our systems and internal controls.
- Account information is stored in highly secure, access-controlled data centers
 operated by industry leading partners with years of experience in large-scale data
 centers.
- All user information is stored redundantly and backed up in geographically distributed data centers. We utilize multiple distributed servers to ensure high levels of uptime and to ensure that we can restore availability and access to personal data in a timely manner.
- We have adopted an internal data access policy that restricts access to personally identifiable information to a limited number of employees with a specific business need (such as for technical support).
- All employees undergo a background check before beginning employment at Seesaw, sign a nondisclosure agreement, and immediately lose access to all internal systems and data when terminated. No customer information is stored on individual employee computers.
- We routinely monitor our systems for security breaches and attempts at inappropriate access.
- We use encrypted QR codes for family and student access to journal content.
- Seesaw has taken the <u>Student Privacy Pledge</u>.
- Seesaw complies with the EU U.S. Privacy Shield Framework as set forth by the
 US Department of Commerce regarding the collection, use and retention of personal
 information from European Union member countries. Seesaw has certified that it
 adheres to the Privacy Shield Privacy Principles of notice, choice, accountability for
 onward transfer, security, data integrity, access, and enforcement and liability. You
 can learn more about the Privacy Shield program on their website, or view our
 certification page here.

Privacy Statement:

Seesaw Privacy, Safety, and Security

Our Promises

Protecting your privacy is fundamental to our mission and business. The following summarize our promises to you.

- We never sell your data or student data.
- We never advertise in Seesaw.
- We don't own the content you add to Seesaw.
- Student work is private to the classroom by default.
- We use the latest security industry best practices to protect you.
- We are transparent about our practices and will notify you if things change.
- We are compliant with FERPA, COPPA, and GDPR.